



Fare Proposal Frequently Asked Questions (FAQ's)

1. Why is a fare increase being proposed?

- Rising operating costs
- Increased service
- Declining tax revenues and other reduced funding sources
- Addition of service
- Purchasing seven used vehicles to operate additional service
- To simplify fare structure
- To allow for multi-ride passes and electronic farebox collection

2. When would the proposed fare increase go into effect?

July 6, 2009 for the general public
August 3, 2009 for JO Passport participants

3. When did the bus fares last increase?

FY 1999

4. How much money will be generated by the new fares?

The fare increase is projected to generate \$115,000 additional funds annually.

5. What are Johnson County Transit's funding sources? County, federal, state and cities (for Local Link services)

- 48% Johnson County funded
- 22% Federal Funding
- 19% State funding
- 8% Revenue from bus fares
- 2% Promo/advertising and reimbursements from outside sources
- 1% City supported funding

6. What are the existing fares?

\$2.50 per one way trip K-10 Connector

\$1.75 per one way trip (to/from downtown Kansas City, Missouri, Crown Center, downtown Kansas City, Kansas and Paola)

\$1.25 per one way trip (intra-county and the Plaza and reduced fare)

\$1.00 per day (Shawnee CityRide, Route K – Olathe, EasyRide)

Donation only or free (Spring Hill Shuttle, DeSoto Flexride)

7. What will the fares be if the increase is approved?

Local Link \$1.00 per day through 2009, \$1.00 per trip in 2010

(Includes Routes J, K, Easy Ride, Spring Hill Shuttle, Shawnee CityRide, DeSoto Flexride)

*Johnson County Transportation Department
Operating The JO, The JO-Special Edition, and SWIFT
1701 West 56 Highway, Olathe, Kansas 66061
913-782-2210 Fax (913)715-2475
www.TheJO.com*

Express \$2.00 per trip
(Includes routes A, B, C, D, E, F, H, I, L & L/N, M, N & L/N, O, P, Q, R, S)

Commuter Express \$3.00 per trip
(Includes K-10 Connector)

8. Will there be a reduced fare?

Yes, there will be reduced fares offered on the following:

Express service (Routes A, B, C, D, E, F, H, I, L & L/N, M, N & L/N, O, P, Q, R, S)

Reduced cash fare for express service - \$1.50 per trip

Reduced fare for 10 ride pass - \$15.00

Reduced fare for a monthly pass (sold to individuals) - \$49.50

Please note that monthly bus passes may not be available until a later date. We have never sold one of these passes and we need time to design and print these passes. Until that time, you can pay a cash fare or purchase a 10-ride pass.

NOTE: The new senior discount age is 65 and older, currently it is 60 and older.

Requirements for reduced fares:

- Individuals that are 65 and older must show a driver's license or Medicare card. The age has been raised from 60 and older to 65 and older.
- Youth discount applies to those between the ages of 6-17 years of age and they must show a student ID. College students are not eligible for this discount. Riders 12 years of age and younger must be accompanied by an adult.
- Individuals with a disability must show a disabled parking card or send in a doctor's letter and complete an application for a disabled reduced fare mass transit ID card. For more information, questions or to obtain an application, call 913-782-2210.

9. What is the existing cost of the 10-ride bus passes?

\$15.00 (K-10 Connector – introductory price only)

\$16.50 (to/from downtown Kansas City, Missouri, Crown Center, downtown Kansas City, Kansas and Paola)

\$11.50 (reduced fare traveling to/from downtown Kansas City, Missouri, Crown Center, downtown Kansas City, Kansas and Paola)

\$11.50 (intra-county travel and the Plaza)

\$9.00 (intra-county reduced fare)

10. What will the 10-ride bus passes cost if the increase is approved?

Local Link \$1.00 cash fare per day in FY 2009 (currently free, donation based or \$1.00 a day)

\$1.00 cash fare per trip in FY 2010

10-Ride Pass \$9.00 (currently \$9.00)

Express \$2.00 cash fare per trip (currently \$1.25 to \$1.75)

10-Ride Pass \$18.00 (currently \$11.50 to \$16.50) 10% discount

Reduced Fare 10-Ride Pass \$15.00 (currently \$9.00)

*Individual Monthly Pass \$67.00 (currently not offered) 20% discount

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*Individual Monthly Red Fare	\$49.50	(currently not offered)	
Passport (for companies only)	\$63.00	(currently \$56)	25% discount
Commuter Express (K10)	\$3.00	(currently \$2.50)	
10-Ride Pass	\$22.50	(currently \$15)	25% discount

*JCT is developing a monthly pass that can be swiped in the farebox, though that new pass will not be available until later in the year.

11. Will the JO Passport still be good on K-10?

No, a person would have to purchase a 10-ride pass for the Commuter Express service. JCT is working on a monthly bus pass for the K-10 service, but it may not be available when the fare increase takes effect.

12. Are transfers still free?

Yes, with the exception of transferring from an Express route (A, B, C, D, E, F, H, I, L & L/N, M, N & L/N, O, P, Q, R, S) to a Commuter Express (K-10). If someone is paying cash fare, when boarding a Standard Express route, they will pay that fare and get a free transfer to the Commuter Express. Upon returning on the Commuter Express, they will pay that fare and get a free transfer. If someone boards a Standard Express and they have a Standard bus pass, they will get a free transfer to the Commuter Express. However, upon returning on the Commuter Express, they will have to have a Commuter Express pass or pay the fare of \$3.00 to board and get a free transfer back to the Standard Express.

13. What will happen to the old bus pass I have?

Old 10-ride bus passes will be valid through August 31, 2009. If you have old 10-ride passes that are unused and have a valid ID number, please contact Cris at 913-715-8366. Only un-used passes with valid ID numbers can be exchanged. You can mail old bus passes and checks to: JCT, 1701 West 56 Highway, Olathe, Kansas 66061, Attn: Cris

14. Who will make the final decision about the fare increase?

JCT staff reviewed comments from public meetings, website, etc. The Johnson County Transportation Council (JCTC) has approved the proposed fare increase on May 14, 2009. The Johnson County Board of County Commissioners approved the fare increase on May 28, 2009.

15. How do I provide comments about the fare increase?

Send comments to: comments@thejo.com
 Log onto JCT's website, www.thejo.com, click on comments@thejo.com
 Call 913-715-TALK (8255) and leave a voicemail
 Send comments to JCT's twitter site, <http://twitter.jcothejo.com>.